Surveyor Boundaries: To Do or Not to Do
Module 2 Objective

Upon completion of this module, you will be able to discuss four common surveyor mistakes and the circumstances that may lead surveyors to cross the line between appropriate and inappropriate behavior during an investigation.
Module 2 Menu

This module is organized into four lessons, which will take approximately 1 hour to complete.

- Lesson 1 - Best Practice #1: Maintain Professional Limits When Evaluating Care
- Lesson 2 - Best Practice #2: Question Witnesses Carefully and Professionally
- Lesson 3 - Best Practice #3: Start the Investigation with Front-Line Staff
- Lesson 4 - Best Practice #4: Corroborate Hearsay

This module is designed to take each lesson in the order presented since one builds upon the other. To aid the learning process, there are questions interspersed throughout each lesson to help you focus your attention while reviewing each topic.

After you have completed all lessons, select the Exit button at the bottom of your screen to return to the Course Menu Page on the Surveyor Training website.