



# SURVEY EXECUTIVES TRAINING INSTITUTE

May 19–21, 2021

<https://qsep.cms.gov/SETISADOC/home.aspx>

*“Protecting those we serve through Effective Action, Innovation, and Collaboration”*

**Day 1: Wednesday, May 19, 2021**

**Recorded Sessions (Encouraged to go through prior to live session on Day 1)**

**Welcome and Logistics**

Caprina Buckner—Management Analyst, Quality, Safety & Education Division (QSED)

**Stronger Together—Ensuring Quality & Safety in America’s Nursing Homes**

Anita Monteiro—Acting Director, iQuality Improvement and Innovation Group (iQIIG)

Time for Live Sessions	Topic
1:00 to 1:30 PM EST	<b>Welcome and Introductions</b> David Wright—Director, Quality, Safety & Oversight Group (QSOG) Tennille Rogers—Deputy Director, Quality, Safety & Oversight Group Mary Jo Roué—President, Association of Health Facility Survey Agencies (AHFSA) Karen Tritz—Director, Survey and Operations Group (SOG) Tarnisha Boone—Director, Quality, Safety & Education Division
1:30 to 1:35 PM EST	<b>Transition/Break Time</b>
1:35 to 2:20 PM EST	<b>The Mind Doctor</b> Dr. Romie Mushtaq
2:20 to 2:25 PM EST	<b>Transition/Break Time</b>
2:25 to 3:25 PM EST	<b>Overview of Quality, Safety &amp; Oversight Priorities</b> David Wright, QSOG Director
3:25 to 3:30 PM EST	<b>Transition/Break Time</b>
3:30 to 4:30 PM EST	<b>Working Session—Investigations of Abuse and Facility-Reported Incidents</b> Akosua Ghailan, Cameron Ingram, Elaine Soong
4:30 to 4:35 PM EST	<b>Transition/Break Time</b>
4:35 to 4:45 PM EST	<b>CMS Quality, Safety &amp; Oversight Achievement Awards</b> Tennille Rogers

5:00 to 5:30 PM EST	<b>All Divisions Combined Meeting</b>				
5:30 to 6:00 PM EST	<b>Individual Division Meetings</b>				
<b>Midwest</b>	<b>Western</b>	<b>Atlanta</b>	<b>Dallas</b>	<b>Northeast</b>	<b>Kansas City and Denver</b>

**Day 2: Thursday, May 20, 2021**

**Recorded Sessions (Encouraged to go through prior to live session on Day 2)**

**CMS Center for Clinical Standards and Quality (CCSQ)—Plans and Priorities**

Lee A. Fleisher, M.D.—Director, CCSQ, and Chief Medical Officer

**CMS QSOG Plans and Priorities**

Evan Shulman—Director, Division of Nursing Homes

Monique Spruill—Director, Division of Clinical Laboratory Improvement and Quality

Stefanie Mozgai—Director, Division of Continuing and Acute Care Providers

Tarnisha Boone—Director, Quality, Safety & Education Division

11:00 AM EST	<b>Chat with CMS (Optional)</b> David Wright, Tennille Rogers
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12:00 to 12:55 PM EST	<b>Leadership Meeting (AHFSA)</b>
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Time for Live Sessions	Topic
1:00 to 1:10 PM EST	<b>Welcome</b> Tarnisha Boone, QSED Director
1:10 to 1:15 PM EST	<b>Transition/Break Time</b>
1:15 to 2:00 PM EST	<b>Meet the QSOG Directors</b> <b>Q&amp;A—Moderator: Jessica Wright</b> <b>Division of Nursing Homes</b> Evan Shulman <b>Division of Clinical Laboratory Improvement and Quality</b> Monique Spruill <b>Division of Continuing and Acute Care Providers</b> Stefanie Mozgai <b>Quality, Safety &amp; Education Division</b> Tarnisha Boone
2:00 to 2:05 PM EST	<b>Transition/Break Time</b>
2:05 to 2:45 PM EST	<b>CMS Survey and Operations Group Plans and Priorities</b> Karen Tritz, SOG Director
2:45 to 2:50 PM EST	<b>Transition/Break Time</b>
2:50 to 3:20 PM EST	<b>Brain Teaser</b> David Wright, QSOG Director
3:20 to 3:30 PM EST	<b>Break</b>
3:30 to 4:30 PM EST	<b>Working Session—Marijuana</b> Barbara Cass, Melanie Simon, Matthew L. Thomas, Jo Tansey, Diane Eckles
4:30 to 4:35 PM EST	<b>Transition/Break Time</b>
4:35 to 5:35 PM EST	<b>Networking Events (Optional)</b>

## Day 3: Friday, May 21, 2021

12:00 to 12:55 PM EST	<b>Leadership Meeting (CMS/AHFSA)</b>
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Time for Live Sessions	Topic
1:00 to 1:10 PM EST	<b>Welcome</b> Tarnisha Boone, QSED Director
1:10 to 1:15 PM EST	<b>Transition/Break Time</b>
1:15 to 1:55 PM EST	<b>SETI Challenge</b> Michele Segres
1:55 to 2:00 PM EST	<b>Transition/Break Time</b>
2:00 to 3:00 PM EST	<b>Working Session—iQIES</b> Tyler Fan, Marilyn Hirsch, Tom Kress, Jessica Wright
3:00 to 3:10 PM EST	<b>Break</b>
3:10 to 3:50 PM EST	<b>Reflections and Projections</b> David Wright, Tennille Rogers, Mary Jo Roué, Karen Tritz
3:50 to 3:55 PM EST	<b>Transition/Break Time</b>
3:55 to 4:10 PM EST	<b>CMS Quality, Safety &amp; Oversight Achievement Awards</b> Tennille Rogers
4:10 to 4:15 PM EST	<b>Transition/Break Time</b>
4:15 to 4:30 PM EST	<b>Q&amp;A and Wrap-Up</b> David Wright

### Color Key

<b>Keynote Presentation</b>
<b>QSOG Division Updates</b>
<b>Plenary Sessions</b>
<b>Working Sessions</b>
<b>Other Meetings</b>
<b>Transition/Break and Other All-Attendee Activities</b>