



State Agency Director Orientation Course

April 24–25, 2023
 Hilton Baltimore
 401 West Pratt Street, Baltimore, MD 21201

Day 1: Monday, April 24, 2023

Moderators—Mark Hennessey, Dianna Wardlow-Dotter

HOLIDAY 1–3

8:30 AM	Welcome and Logistics Caprina Buckner	15 min
8:45 AM	Overview and Welcome David Wright, Karen Tritz, Shelly Williamson	30 min
9:15 AM	Overview, Goals, and Icebreaker Activity Mark Hennessey, Dianna Wardlow-Dotter	60 min
10:15 AM	“Survival of the Fittest”—Your First Year as a State Agency Director Speaker TBD	45 min
11:00 AM	BREAK	15 min
11:15 AM	Immediate Jeopardy and Appendix Q Speaker TBD, Speaker TBD	30 min
11:45 AM	CMS Survey Cycle—From Complaint to Enforcement Speaker TBD, Speaker TBD, Speaker TBD	30 min
12:15 PM	LUNCH	90 min
1:45 PM	Managing Complaints—CMS Expectations and State Perspective Speaker TBD, Speaker TBD	30 min
2:15 PM	BREAK	15 min
2:30 PM	SOG CMS Locations and State Agency Working Relationship Speaker TBD, Speaker TBD	45 min
3:15 PM	Clinical Laboratory Improvement Amendments Speaker TBD, Gregg Brandush	30 min
3:45 PM	Action Plan Debrief (Wrap-Up of Day 1) Mark Hennessey, Dianna Wardlow-Dotter	15 min
4:00 PM	ADJOURN	

Day 2: Tuesday, April 25, 2023

HOLIDAY 1-3

8:30 AM	Recap Day 1 Activity—Key Terms and Topics Review Mark Hennessey, Dianna Wardlow-Dotter	30 min
9:00 AM	Problem Areas and Challenging Issues Panel Speaker TBD, Speaker TBD	30 min
9:30 AM	Federal Budget and Appropriations Overview Speaker TBD, Speaker TBD	45 min
10:15 AM	BREAK	15 min
10:30 AM	State Agency Budget Overview Speaker TBD	45 min
11:15 PM	Long Term Care Process (Survey and Enforcement) Speaker TBD	45 min
12:00 PM	LUNCH	90 min
1:30 PM	Federal Appeals Process Speaker TBD, Speaker TBD	45 min
2:15 PM	Handling Public Inquiries—Freedom of Information Act (FOIA) and Data Requests Speaker TBD	30 min
2:45 PM	BREAK	15 min
3:00 PM	Partnering with the Media David Wright	30 min
3:30 PM	Ask Us Anything David Wright, Shelly Williamson, Speaker TBD	60 min
4:30 PM	ADJOURN	