

CENTERS FOR MEDICARE & MEDICAID SERVICES

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 00000	(X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		(X3) DATE SURVEY COMPLETED 07/08/2019
NAME OF PROVIDER OR SUPPLIER ROSE HOME CARE			STREET ADDRESS, CITY, STATE, ZIP CODE 123 Main Street Anywhere, US 77000		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
G 0574 Bldg. 00	<p>Based on record review and interview, the agency failed to ensure that specific and measurable goals were included in the plan of care for 3 of 10</p> <p>Records reviewed (# 3, 5, 10)</p> <p>Findings include:</p> <ol style="list-style-type: none"> 1. An agency policy dated 10/2004 titled "Plan of Care", stated that the Plan of Care (POC) includes goals and outcomes to be achieved. 2. Records review of patient #3 included a plan of care with a start of care date on 11/16/19 for the certification period of 5/15/19-7/13/19. Diagnoses include COPD (chronic obstructive pulmonary disease), acute respiratory failure with hypoxia (absent of oxygen), acute respiratory failure with hypercapnia (elevated levels of carbon dioxide in the blood), chronic congestive heart failure, and long-term use of anticoagulants (blood thinners). Skilled nursing goals included: Patient will verbalize understanding of symptoms of bleeding by the end of the certification period, patient's skin integrity will remain intact this episode, and patient will be free from medication interactions this episode. The POC Failed to evidence measurable goals specific to the patient's diagnoses. 3. Record review of patient #5 included a plan of care for the certificate period of 2/24/19 to 4/24/19 and included the following diagnoses unspecified open wound, right foot, type 2 diabetes mellitus with diabetic neuropathy (painful nerve damage of legs and feet), atrial fibrillation, hypertensive chronic kidney disease, heart disease, gastro-esophageal reflux disease hypothyroidism, encounter for change or removal of nonsurgical wound dressing, 	G 0574	The administrator will in service all agency staff completing Oasis by 7/26/2019 on ensuring measurable goals are included on the plan of care. Education will focus on ensuring measurable goals are specific to patient's diagnosis. Education will be specific to ensuring diabetic client goals include parameters when to call the physician, address insulin administration. Education will include importance of goals specific for wound healing including education on wound healing and how blood sugar affects healing. Education will focus on patient risk for visiting emergency department or hospital being on the plan of care. Agency will audit 10% of charts monthly for 3 months then move to quarterly to ensure continued compliance. Staff failing to adhere to expectation will be subject to progressive discipline up to and including termination. Administrator will be responsible for continued compliance with G0574 to ensure deficiency is corrected and will not reoccur.	07/26/2019	

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	<p>long term use of anticoagulants (blood thinners), long term use of insulin, long term use of aspirin (blood thinner), and presence of automatic (implantable) cardiac defibrillator</p> <p>A re-certification comprehensive assessment, dated 2/22/19, stated that safety included bleeding precautions (due to blood thinners patient was taking), that the patient was incontinent, had heartburn with reflux, was a high risk for falls, had a cane and rollator (rolling walker) for activities. The patient's blood sugars ranged from 91-338, and the patient self-administered insulin, adjusting down himself when 91, and needed education to log blood sugars. The patient had left lower extremity blister, 1 centimeter (cm) in length by 1 cm in width with a moderate amount of serious drainage with wound care ordered.</p> <p>Skilled nursing goals for the 2/24-4/24/19 certification period included the following patient would like the lower extremity wound to heal with no complications, patient would be free of falls during this episode of care, patient will be able to identify fall risk factors within 9 weeks, patient will remain without signs/symptoms of excessive bleeding... patient will have promotion of healing and restoration of skin integrity without complication within 9 weeks.</p>			

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	<p>The POC failed to evidence goals related to blood sugars, parameters for when to call the physician, to address insulin administration, or diet (high blood sugar affects the ability to heal), failed to evidence specific goals for wound healing, and goals listed were too broad to measure progress.</p> <p>A communication note, dated 3/8/19, stated that the patient complained of a new rash on the abdomen that started out as a scab and had spread over the bottom left half of the patient's abdomen. The rash was itchy and painful. The physician was informed, and the patient was started on Acyclovir (anti-viral medication). The patient was admitted to the hospital on 3/11/19.</p> <p>A communication note, dated 3/14/19, stated that the patient would be going to [facility] rehab. The POC failed to evidence the patient risks for visiting an emergency department or hospital.</p> <p>4. Record review of patient #10 included a POC with a start of care date on 3/29/19 for the certification period of 2/29/19 to 5/27/19. The primary diagnosis was Alzheimer's disease an admission narrative, included on the pan of care, stated "Pt [patient] has difficulty feeding self r/t [related to] worsening vision from Benson's dementia. Pt has increased difficulty seeing. Objects must be close and in front of her. Pt has a H/O [history of] Benson's dementia, depression, anxiety, and grave's disease. SN ordered for assessment, skin breakdown prevention education, safety and fall prevention, education, evaluation, and treatment.</p>		<p>Sn goals included patient will be free of falls/injury during this episode of care; skin integrity will remain intact this episode, patient will be free from worsening symptoms of depression and anxiety this episode</p>	

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	<p>Sn goals included patient will be free of falls/injury during this episode of care skin integrity will remain intact this episode, patient will be free from worsening symptoms of depression and anxiety this episode</p> <p>The plan of care failed to evidence measurable goals.</p> <p>5. During an interview on 7/13/19 at 4:30 PM, the administrator was informed of POC goals being too broad and not specific in regard to the patient's diagnosis. The administrator acknowledged and had no further information to provide.</p> <p>17-13-1(a)(1)(C)(xiii)</p>			